



GUEST BOOKING AND PROCEDURES

We greet our guests with a big smile and no longer a hand shake.

Guests are to book a minimum of 24 hours before their booking if possible.

All your travel plans need to be provided. Exit, entry, and where you have appointments to keep a strict Track and Trace record as per legislation. Breeze Inn needs to keep these records for inspection by the relevant authority. Most businessmen have a planned trip so all this information may be supplied via your travel Agents or Breeze Inn, prior to arrival to make your check in hassle free.

Guest temperatures are taken prior to entry and again in the morning before you leave. A record must be kept by Breeze Inn as per legislation Level 3.

Guest must wear masks on entry and registration and please to adhere to social distancing.

Payment – An EFT transaction is preferable for social distancing but there is a sanitized area for credit card transactions.

YOUR SAFETY IS OUR PRIOR RESPONSIBILITY – and we aim to make your stay as safe and hassle free as possible.

WE LOOK FORWARD TO WELCOMING YOU BACK TO BREEZE INN and ensure that the strictest cleaning, sanitizing, track and trace documentation, and social distancing procedures are in place for your **PEACE OFMIND**.

Kind Regards,

Teresa Doveton.



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ROOMS:

All our rooms have an EXTERIOR entrance to allow for social distancing. There is a foot sanitizer pad at each entrance and a packet to place your shoes should you wish.

Rooms are vacated by 09H00 am to allow sufficient time for thorough cleaning and infection control measures.

24 hours before next guest occupancy.

All linen and towels are washed at a very high temperature.

Bathrooms and all surfaces are cleaned and disinfected with products according to the “emerging viral pathogens guidelines for Antimicrobial pesticides”.

Rooms all have double exterior doors and windows - which are open during cleaning allowing ventilation and remains vacant for 24hrs before new guest occupancy to check in by 13H00.

Each room has an emergency button with alarm should there be any emergency or medical assistance required. This alarm is responded by us the Owners who live on the property.

Tea/coffee stations – sealed individual portions with disposable cups/spoons.

Your rooms will not be serviced during high Level 3 unless your stay is longer than 3 days for your protection. Linen and room service is changed on day 4 of a stay. Bin packets may be left outside your door daily for removal. There will be enough guest amenities in your room for the duration of your stay. Please use a fresh towel each day and place your used towel in the laundry bin.

Sanitizer and special cleaning sprays and wipes are available in your rooms, plus empty packets to place your used clothes items.

We are a call away for any special requests.

DINING AREA:

Sanitization area for guests.

Social distancing of 2m per guest setting.

Our staff will have masks, face shields, plastic aprons and gloves.

Breakfast: NO BUFFET OPTIONS.

Each guest setting will have unpeeled fruit, sealed yoghurts, sealed cereal, butter and jam.

A served plated of cooked food will be chosen from the menu options or dietary requirements.

Tea/coffee will be served to each guest.

GRAB and GO – a pre packed breakfast is available for guests who do not wish to visit the dining room. This must be ordered the evening before. This will be placed on a tray outside your door.

DINNER OPTIONS the restaurant across the street provides a take way collection for your convenience. There is a microwave available.

STAFF:

Covid-19 training - education for social distancing, special cleaning and sanitization procedures have been implemented.

The staff will have their temperature taken and recorded each morning and evening.

Staff on duty stay on the property - ensuring extra protection for them and our guests.

Our staff will wear masks, face shields, plastic disposable aprons, shoe gloves and hand gloves whilst serving food. All uniforms are cleaned on the property.

Special gear will be used when cleaning and sanitizing the guest rooms.